



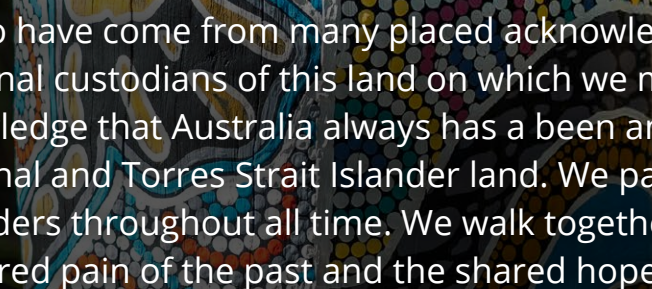
2024

# Annual Report



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We who have come from many places acknowledge the traditional custodians of this land on which we meet and acknowledge that Australia always has been and always will be Aboriginal and Torres Strait Islander land. We pay our respects to their Elders throughout all time. We walk together in solidarity of the shared pain of the past and the shared hope for the future.



# About Us



Inala Community House (ICH) is a progressive non-profit organisation serving the Inala region and nearby areas in Queensland for over half a century.

Our mission is centred on building community capacity, connection and resilience, particularly for those who are vulnerable or disadvantaged. By offering a broad

spectrum of programs ranging from foster and kinship care to settlement support, we aim to meet the diverse and evolving needs of the community. Inala Community House is dedicated to delivering holistic solutions and works collaboratively to ensure the provision of high-calibre services that are responsive to service users and the broader community.

## Mission

To strengthen local communities through the provision of high-quality responsive services.

## Vision

To see strong communities where all people are safe, valued and empowered

# Values



## Focusing On People

We are committed to supporting people by building professional relationships which are founded upon respect. We recognise each person as an individual with differing needs and preferences and provide responsive services which equip and empower them to achieve their goals.



## Providing Safe And Supportive Spaces

We are committed to providing welcoming and inviting services where all people can feel supported and where diversity is valued. We provide safe and inclusive spaces which foster respect and inclusion.



## Delivering Quality Services

We are focused on delivering high quality and meaningful services which uphold strong ethical standards in accordance with community needs and expectations. We continually improve our services to deliver better outcomes for individuals and the wider community.



## Working Together

We are focused on working with individuals, community, and government agencies to build and strengthen local communities. We seek to foster a sense of belonging through the development of strong networks and by promoting community connections.

# Our Board

Inala Community House deeply appreciates the tireless commitment and dedication of our board of directors in volunteering their time and efforts to support the work of Inala Community House. Through their expertise and leadership, Inala Community House is able to confidently achieve strong outcomes in our local community.

This year, the Board was excited to identify a new prospective board member. This person has significant experience in the sector and their knowledge and experience would be a valuable addition to both the Board, the organisation and ultimately the broader community. The Board looks forward to welcoming the new member in the near future.

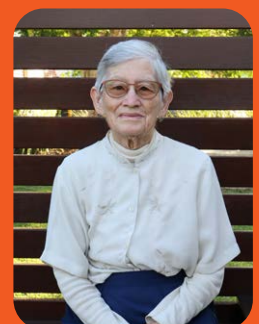


## Board Member Spotlight

Ann Bailey is, and has been, an integral part of the Inala community having served on the Board since 1988/89. Ann is a local resident of Inala, having lived in the community for over 60 years. Ann is passionate about serving the local community and promotes community capacity building, development and resilience. She is currently the Treasurer of the Inala Community House Board however she has also been involved in a range of other community organisations such as the Durack Ambulance Committee, the Hub Neighbourhood Centre and South West Legal Service. Ann was recognised at the Queensland Day Community Awards in 2008, Annastacia Palaszczuk, in her speech to Parliament, said, "I have never seen a more dedicated, hardworking local person in our community."

// I have never seen a more dedicated, hardworking local person in our community.

- Annastacia Palaszczuk



# About Us

## Our Services



### Out of Home Care

Since the early 1980s, our Out of Home Care service has been a cornerstone in providing secure, nurturing environments for vulnerable children. This vital program is dedicated to ensuring their well-being and empowering them to reach their full potential. Our passionate and professional team tirelessly supports, monitors, and advocates for both foster and kin carers. We are committed to helping these caregivers create a safe, supportive environment for children and young people, offering them a place they can truly call home. Through our unwavering dedication, we strive to help every child under our care achieve their potential, fostering hope and stability in their lives.



### My Place Family Day Care

For over 49 years, My Place Family Day Care in Southeast Queensland has provided top-tier, flexible home-based childcare. My Place Family Day Care Educators provide care for children aged 6 weeks to 12 years in a safe and nurturing environment. Educators are provided with ongoing support to provide high quality, child led learning and care.



### Family Intervention

The Family Intervention Service (FIS) works with parents whose children have been identified by Child Safety as needing protection. In collaboration with Child Safety and other services, FIS offers intensive support to enhance the capability of families to parent safely at home. Using evidence-based practice frameworks, the Service works collaboratively with families to help address child safety concerns to support the goal of family preservation or reunification.



## Community Engagement

- Neighbourhood Centre
- NDIS Support Coordination
- Settlement Engagement and Transition Support
- Healthy Ageing



## Neighbourhood Community Centre

The Neighbourhood Centre serve as the primary point of contact for community members seeking information, support, and advice. Supports available focus on fostering robust community ties in a space where individuals feel safe, respected, and empowered to flourish and realise their aspirations.

The Neighbourhood Centre focuses on building community capacity, connection and resilience through service user support and a range of activities and events.



## Settlement Engagement And Transition Support

SETS offers supports for migrants primarily from humanitarian backgrounds during the first five years of their settlement journey in Australia. Supports are designed to strengthen each service users' capacity to navigate the service system and cultivate a sense of belonging and inclusion.



## Healthy Ageing

The Healthy Ageing programs are committed to positively impacting senior members' lives in the local community. The primary focus of the programs is ensuring that older people are safe, supported and connected to the community. This results in reduced harm and social isolation, improved quality of life and increased levels of personal resilience.



## NDIS Support Coordination

As a registered NDIS service provider offering support coordination to participants from within the broader Brisbane area, supports provided are focused on empowering participants, their families and caregivers. Our NDIS team supports participants to effectively implement their plan, connecting them with suitable service providers and assisting them to navigate the NDIS landscape.

## President and CEO Report

No report could be written this year without acknowledging the hardships faced by many in the community due to the cost of living crisis and the lack of affordable and available housing. Throughout the year, Inala Community House has seen a marked increase in the number of people needing support with these issues and the correlated mental health and social impacts as well. Sadly, this has been a continuing and escalating concern over the past couple of years. Fortunately, Inala Community House has been able to respond to this through a range of different measures however we acknowledge that there is so much more that could be done.

An essential hub for community support and connection, our Community Engagement Neighbourhood Centres continue to remain open for all people in the local area to seek assistance. Community members this year sought support in a range of different areas however the top three issues were housing, financial assistance and domestic violence. Through the Neighbourhood Centres, Community Engagement offers support and assistance in three key areas: the provision of information and referrals to specialist services, advocacy and

providing opportunities to connect with and participate in the community. In assisting community members in these key areas, service users are empowered, have increased knowledge of supports available in the community and can share this within their individual networks which ultimately builds community capacity.

This year, we were also fortunate to have funding renewed for the Community Connect work which builds upon the support offered under the Neighbourhood Centre in providing tailored short term support and some financial assistance for practical needs. This support is available to any person in the community, particularly those experiencing significant vulnerability or who have complex needs. The Community Connect program can also assist those ineligible for traditional emergency relief options. Through this funding, we have been able to provide practical supports to vulnerable community members experiencing hardship to promote individual capacity building and resilience.

Out of Home Care has also been able to provide additional support for carers and young people through tailored packages which address key needs within the home to ensure that the placement remains stable. This includes practical tasks which support both the carer and the young person through transport to school, promoting engagement in pro-social activities and regular support check ins.

“ As far back as 2022, Inala Community House recognised the increasing and significant barriers in housing experienced by a number of service users. Despite the ongoing delays and the increasing costs as a result, it is hoped that this affordable housing program will be realised in the near future.



Affordable housing project design concept

Watch this space!



These packages provide vital supports to carers while also encouraging young people to engage with the community and to develop healthy life skills. Through these packages, vulnerable placements are supported meaning that more children and young people are able to remain in safe, stable and supportive home environments.

Inadequate supply of affordable housing has been an ongoing need in the community for a number of years, particularly post-COVID with market prices surging and the increased demand with interstate and overseas migration. Last year, Queensland experienced the fastest population growth in Australia in over 15 years, particularly in the South East. As far back as 2022, Inala Community House recognised the increasing and significant barriers in housing experienced by a number of service users. Discussions were held with a local builder and a plan was developed to create a small affordable housing program. In partnership with the builder, Inala Community House purchased a block of land in Ipswich close to the city centre and well connected with local infrastructure such as public transport. After a painstakingly long 18 months, Inala Community House was pleased to have the first development plans approved by Ipswich City Council for five townhouses. Despite the ongoing delays and the increasing costs as a result, it is hoped that this affordable housing program will be realised in the near future.

Inala Community House has also been granted funding from the South Brisbane Public Health Network to pioneer a Community Healing and Accountability (CHAA) initiative. In partnership with the Family Peace Building project a new innovative approach to building community capacity to respond safely and effectively to domestic, family and sexual violence will be created. Inala Community House looks forward to extensive community engagement to shape the initiative commencing with the implementation of the project in the next financial year.

Additional funding has also been granted to run an INFANT program which will focus on helping families with healthy eating, active play and reduced screen time for babies. INFANT will be focused on providing a trauma informed, strengths based and culturally safe program which is targeted in supporting culturally and linguistically diverse parents primarily from refugee backgrounds. This exciting program will be the first of its kind, having never been available in the local area previously and never with a focus on supporting parents from the CALD community. It is hoped that this program will lead to improved health outcomes for children. Additionally, it aims to empower parents with new skills and to build a strong supportive network with others in the group.

This year, Inala Community House also identified a need in the local community for before and after school care with a

limited number of available services in the area. Access to appropriate childcare is vital in helping families maintain their employment which is critical in these difficult economic

“ Despite the challenging times for many in our community there were multiple highlights throughout the year. One of the most significant was the free Inala Multicultural Festival with over 5500 people attending to celebrate our rich multicultural community.

circumstances. Access to high quality childcare also provides children with opportunities to learn and grow, it gives them the best start in life and prepares them in transitioning to school. In the coming year, we will be continuing to explore the potential of opening a before and after school care program for families.

Despite the challenging times for many in our community there were multiple highlights throughout the year. One of the most significant was the free Inala Multicultural Festival with over 5500 people attending to celebrate our rich multicultural community. The event boasted cultural food and performances, stalls, rides, face painting, petting zoo and so much more. This year was nearly double the attendance of the inaugural 2023 event. Planning is already underway for next year's celebration which we hope will continue to grow and expand.

The work achieved by Inala Community House could not have been done without our workers, volunteers, contractors, funding bodies, partners and so many others. Inala Community House extends our sincerest thanks to all people who support the ongoing work of the organisation. The work of Inala Community House is vital in supporting and strengthening our community, particularly during these tough times. As we look forward into the next year, we are excited by the new projects that are being implemented and eager to continue meeting the needs of our local community.



**Janet Cullen**  
President



**Josh Cullen**  
CEO

# Service Spotlights

## Community Engagement



### Approach / Philosophy / What we do

Community Engagement (CE) adopts a community development approach which celebrates the diverse community in Inala and surrounding areas, it ensures the community is at the heart of how services are delivered. All community members are able to access services through a No Wrong Door approach, ensuring that every person who seeks support is guided to an appropriate program or service. CE aims to build a deep understanding of the unique and evolving needs of the community, and to offer the appropriate services and programs to meet those needs. CE provides a welcoming, inclusive, and safe space for all members of the community to connect, participate, and contribute.

Community Engagement offers a rich array of programs such as Settlement Engagement and Transition Support (SETS), Community Support Program (CSP), the Community Connect Program, NDIS Support Coordination, and two Healthy Ageing programs. Community Engagement's multifaceted programs ensure that service users receive relevant assistance while strong community networks and partnerships mean that holistic supports are available to people seeking support.

### Funding

Community Engagement proudly receives funding from multiple departments, including the:

- Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities, and the Arts
- Department of Child Safety, Seniors, and Disability Services
- Department of Home Affairs.

### Collaborative Partnerships

Our strong connections with over 100 services through the Inala General Interagency, the Multicultural Community Network, and the Inala-Ipswich Multicultural Network demonstrate our belief in the power of collaboration.

CE focuses on building and facilitating diverse networks and partnerships across the community. These strong networks result in greater outcomes for both service users and the broader community in being able to holistically respond to emerging needs.

## Service User Engagement

CE prides itself on supporting people from every corner of the community ranging from people walking into the Neighbourhood Centre, to activities, events, and one-on-one individualised support.

CE offers regular activities including English conversation classes, homework group, craft, tai chi, indoor bowls, snooker, konga, jewellery making groups, gentle exercise and so much more. Other activities run throughout the year include workshops in making Christmas centrepieces, making earrings, cooking and other activities. These fun activities are an important part of reducing social isolation and building community connections.

CE also coordinates, facilitates and supports community events which focus on providing information and education to community members and those which celebrate community successes.

“ Pleasant surroundings, staff are friendly and helpful. Good range of activities, lots of effort to put into ‘special theme’ days making them enjoyable occasions. I really like the instructor for Konga and Exercise classes.

“ Thanks for all your help. All your effort, help and support is deeply appreciated.



## Success Stories

Fatima\*, one of the English class students, originally from Southeast Europe, utilising her new language skills, has been able to secure a job at a local café.

Through this job, she is gaining valuable experience in continuing to learn English and is working towards her goal of opening her own café in the future.

“ Through this job, she is gaining valuable experience in continuing to learn English

Abdul\* is an Australian citizen, however before arriving in Australia he was separated from his wife who is seeking asylum in another country.

Abdul had travelled back to visit his wife and they subsequently had children. Abdul approached CE to ask for assistance in having his children recognized as Australian citizens by descent. CE helped Abdul through this process and his application has been approved. He is now awaiting the necessary documentation to apply for Australian passports. Abdul is excited to be able to welcome his children to Australia in the near future.

Jasmine\*, a single mother of four sought support three months before her rental contract was due to expire, seeking assistance in finding private rental options.

CE supported her in applying for over 80 properties on her behalf and referred her to the Department of Housing for social housing support. CE also connected Jasmine with other services as she was having difficulty in finding appropriate accommodation. After being referred to another service, she was found eligible for housing within a few weeks and is now residing in a property managed by a local service provider.

\*Name changed

## Service Spotlights

# My Place Family Day Care

### Approach / Philosophy / What we do

My Place Family Day Care offers premium, affordable home-based childcare for hundreds of families across Southeast Queensland, including regions such as Brisbane, Ipswich and the Gold Coast. As one of the leading Family Day Care Services in Queensland, our services extend to the rich tapestry of our community, providing early education in a nurturing home setting.

By partnering with qualified and experienced educators in safe environments, we uphold the belief of the Early Years Learning Framework: "Children thrive when they, their families and their educators work together in partnership to support their learning, development and wellbeing." (EYLF p.9). We work with educators to provide high quality and nurturing care for children in accordance with our philosophy and in alignment with Inala Community House's values.

### Funding

My Place Family Day Care is primarily self-funded through levies paid by Educators and families. These levies cover the cost of administration and staffing.

Any profits raised by My Place Family Day Care are either reinvested or are used to support other services provided by Inala Community House.

### Collaborative Partnerships

My Place Family Day Care partners with educators to provide care in accordance with the national standards and regulations. Professional bodies such as ACECQA, Department of Education, Family Day Care Australia and the Family Day Care Association of Queensland also provide guidance and support.

### Service User Engagement

My Place Family Day Care maintains strong ties with educators through support-driven interactions, including regular home visits, contact and 24/7 on call phone support. These supports and ongoing monitoring ensure safe and high-quality care, in compliance with legislation and regulations. Support is also available to parents and carers through newsletters, arranging care and answering any enquiries about childcare.

“Our son grew very fond of her and we love her interaction with the kids and clear communication to parents.”



## Service Spotlights

# Family Intervention



### Approach / Philosophy / What we do

The Family Intervention Service (FIS) is funded to accept referrals and work in partnership with Inala and Forest Lake Child Safety Service Centres with families who are involved in the statutory child protection system. FIS works intensively, supporting families whose children are in Out of Home Care, or at risk of coming into care, to meet their case plans goals in order to achieve reunification, or family preservation.

Services focus on facilitating sustainable change through intensive therapeutic case management, building parenting

capacity and connection with their children, upskilling families to address impacts of domestic violence, mental health, trauma and substance misuse and increasing families connection with family and community support networks.

Underpinned by a targeted case management approach, supports are goal orientated, person-centred, strengths based, and trauma and domestic violence informed.

### Funding

FIS is funded by the Queensland Government's Department of Child Safety, Seniors, and Disability Services. FIS actively liaises with a designated contract manager and ensures transparency by delivering quarterly performance reports and engaging in regular meetings.

### Collaborative Partnerships

Embedded in the FIS philosophy is working in partnership with Child Safety and many other services, to ensure families receive the support they need to address complex needs.

FIS and OHC regularly hold partnership meetings with the Managers of Inala and Forest Lake Child Safety Service Centres, facilitating crucial information exchange and addressing shared concerns. FIS also holds regular meetings with Senior Team Leaders of both Inala and Forest Lake Child Safety Service Centres focusing on prioritisation of referrals, imminent case closures, challenges arising in specific cases, and maintaining the collaborative partnership between the FIS and Child Safety teams.

FIS prides itself on delivering high quality services through continuous professional development and in leading the development of practitioner capability across the sector. Throughout the year, Inala Community House has hosted many training sessions through partnerships with experts in the field and has invited practitioners from Child Safety and many other services. Strong partnerships with other organisations are critical in the development and implementation of new service offerings which has included Art Therapy, various Women's Group activities and Childhood Under Construction, a new parenting program for Dads.

// Support with very important appointments for my girls/moral emotional support. Dental, support with NDIS, school, daycare, licence, housing transfer, moving house.

## Service User Engagement

To support families to address child safety concerns, intensive support is regularly provided both at home and in the community. In collaboration with the families, FIS provides information and psycho-education, parenting skills development, makes referrals to other relevant supports, advocates and supports families to navigate complex child protection and service systems. FIS uses a trauma and domestic informed lens which recognises that many people experience trauma and this can be evidenced in the impact upon that person, their emotions and relationships with others. We take time to build trusting relationships with parents to foster their ability to engage with our service and develop workable family action plans outlining the goals and actions they will take to address the child safety worries.



## Success Stories

**Alison\*, a Mum was referred to FIS due to concerns surrounding substance abuse, significant mental health concerns and was in a high-risk domestic violence situation.**

Child Safety had become involved and had removed Alison's children from the home due to the substantial safety concerns.

FIS supported Alison to reflect on what kind of parent she wants to be and to develop her parenting skills to be able to meet her children's needs. She was also educated on how to recognise the signs of domestic violence and the impact upon her children. FIS encouraged Alison to continue to receive support to maintain sobriety. Alison also attended expressive art therapy groups help process and understand emotions, experiences and improve wellbeing. Alison's goals were to remain drug free, find a job and stable housing and to get her licence.

\*Name changed

While still involved with FIS, Alison was connected with the Community Engagement team to help her in eventually transitioning from intensive support to more community based supports. Through a range of different social activities, she was able to build her confidence and develop a personal support network.

Today, Alison's life has completely changed. She has stable accommodation and employment, new support networks and she continues to attend the social activities hosted by Inala Community House. Alison has left the domestic violence situation and has a driving test booked to get her licence. If you asked Alison, she would tell you that through this journey and the support she has received, she now believes in herself and is more confident and the dreams she has for her future are fast becoming a reality.

After 18 months of ongoing support from FIS, multiple children were successfully reunified with their

mum Janice\*, who made incredible progress. Janice overcame decades of substance use, significant mental health challenges, high-risk domestic violence and her own experiences of abuse as a child.

**FIS supported Janice\* to relocate to a new location (hidden from the partner who was using violence), obtain her licence, receive Victim Assist payments and receive extensive healthcare support.**

FIS provided ongoing weekly support and nine months of parental coaching which supported Janice to grow in her parenting skills and emotional availability to manage multiple children with high care needs.

## Service Spotlights

# Out of Home Care



### Approach / Philosophy / What we do

Out of Home Care (OHC) recruits, develops and supports individuals and families to become foster or kinship carers. This process begins by fielding inquiries from individuals over 18 who possess a blue card and aspire to be carers. Through rigorous training, vetting, and consistent support, these individuals transition into devoted carers providing

warm and nurturing care for children who are not able to remain at home.

Out of Home Care emphasises a child-centric, trauma informed approach and utilises a therapeutic model to assist carers in meeting children's needs.

### Funding

Out of Home Care is funded by the Department of Child Safety, Seniors, and Disability and collaborates closely with the Department to deliver the service. In OHC, our interaction with the Department spans multiple levels, ranging from collaborating on specific cases to engaging at a strategic level to ensure our objectives align.

### Collaborative Partnerships

Key partnerships with Forest Lake and Inala Child Safety culminate in collaborative case work, training and workshops, fostering mutual understanding. Regular events alongside our dedicated carer community further extend our network and capabilities.

### Service User Engagement

Out of Home Care provides ongoing support to carers through regular contact, home visits and 24/7 on call support. Events and activities are held throughout the year to build strong and supportive carer networks, this is vital in promoting carer self-care and resilience.

This year, Out of Home Care has focused on recruiting new carers through online advertising, attending community events and shopping centres.

Additionally, Out of Home Care has been able to provide youth work support to eligible carer households. These supports focus on promoting safe and stable placements for children, particularly where there are complex support needs or circumstances. Youth workers provide transportation for children, promote engagement in pro-social activities and encourage life skills development.







“ Since before we even officially started our foster care journey the team there were absolutely amazing... Throughout the training process, you were so patient and caring.... I am able to have a laugh and a real chat with everyone on the team, this means the most to us.



## Success Stories

To address the growing need for foster carers, a recruitment stall was organised at Forest Lake Shopping Centre.

The team engaged with local shoppers, sharing information about the foster care process and answering questions about the rewarding experiences of caring for children in need. The stall featured brochures and informative displays aimed at encouraging members of the community to express their interest in fostering. The initiative also offered a direct opportunity for those curious about becoming foster carers to sign up for more information and receive guidance on the next steps. The recruitment drive generated significant interest, with many members of the community expressing their willingness to learn more about becoming foster carers. The event not only raised awareness but also helped break down some of the misconceptions and fears around fostering, making the idea of becoming a carer more accessible and inviting.

\*Name changed

After three years of uncertainty, a young child's journey toward a permanent home came to a heartwarming conclusion thanks to the dedication of the kinship carers, and with the support provided by the team, when long term guardianship was granted.

Over the three years, the child had faced numerous challenges however after being placed with carers, he has started attending school regularly, with consistent support, structure and encouragement from his kinship family, he began to excel academically. The sense of belonging and family connection made all the difference in helping him to feel secure, supported and motivated to succeed.

# A Year In Focus

There are a number of themes that can be highlighted throughout the year.

Inala Community House's services are so diverse and support so many community members in many ways, whether this is through activities, events, provision of information, advice or referrals or case management support. To give a small snapshot of what has happened throughout the year, several key themes have been chosen including:

**01**

## Community Connection

Celebration, Events and Activities

**02**

## Community Support

When Times are Tough

**03**

## Focusing on Families

Connection, Education and Attachment

**04**

## Striving Together

Professional Engagement and Development

## Family Intervention Services

**50**

Families supported (58 cases, with 8 instances of parents separately receiving support due to domestic and family violence)

**20**

Cases closed with goals met (56%)

**12**

Children reunified with their families from Out of Home Care

**21**

Children remaining at home after case closure

## Family Day Care



98

Number of educators



672

Average number of children in care each week



15,560

Average number of hours of care provided each week

## Out of Home Care



134

Carers supported in the last 12 months



52

Children cared for at the beginning of the year



4,995

Bed nights

## Community Engagement

6,680 ★ Number of service users

386 ★ Number of service users who received a service with improved social connectedness

1,680 ★ Number of service users with improved access to appropriate services

408 ★ Number of community support hours with a target of 152

577 ★ Number of service users with improved social connectedness  
379 ★

56 ★ Number of service users

245 ★ Number of community support hours  
182 ★

158 ★ Service users supported and clients with an overall positive experience

★ NCC

★ NDIS

★ S60

★ A50

★ SETS

## A Year In Focus

# Community Connected: Celebration Events and Activities

Since the beginning of Inala Community House, the focus has been on building strong communities through facilitating and coordinating community connection opportunities.

Each year, countless celebrations, events and activities are held which build community capacity by addressing social isolation and promoting community engagement. Increasing social inclusion, connection and building strong supportive networks is essential in building community resilience particularly when many are struggling in these challenging times.

Christmas and end of year celebrations are always prominent on the event calendar as everyone joins together in celebrating the past year including the lasting friendships that have formed and the fun memories.

- The Seniors from the Healthy Ageing programs celebrated with 89 members joining together over a delicious lunch at Richlands Hotel.
- The Homework Club end of year party featured Christmas tree decorating, artwork and lego building. All attendees were given a Christmas gift to mark the occasion.
- Musical Morning Tea partied the morning away with music, food and plenty of festive spirit.
- The Out of Home Care team celebrated with a Paint and Sip session
- My Place educators, children and families took a fun-filled trip out to the EMF Jnr Play Centre.
- My Place also held a graduation ceremony, attended by educators, families and children. The graduation marks the time where children (and families) take the next step in heading off to school in the following year.
- Representatives of the Inala Community House leadership team were honoured to attend the annual end-of-year Christmas celebration hosted by the Honourable Annastacia Palaszczuk, the Honourable Milton Dick and Councillor Charles Strunk. This was a special opportunity to reflect upon the achievements and growth of a range of community organisations in the area

During the year, the Acacia Ridge centre was temporarily closed to replace the roof and perform some other upgrades to the site. Despite this, the Community Engagement team sought to maintain the connection between regular attendees and facilitated catch ups at different locations for morning tea and lunch, trips out to op shops and Mount Coot-Tha and moving some of the regular activities to alternative locations. This was meaningful for many seniors who have strong friendships within the centre.



In July, a small group of intrepid explorers from the Women's Group ventured out to visit the Planetarium to experience "Passport to the Universe" and spend time in nature at the Brisbane Botanical Gardens. This small group seeks to empower women affected by domestic and family violence through education while also enabling them to develop a shared supportive network.

Inala Community House, led by the Family Day Care and Community Engagement teams joined forces to hold the Biggest Morning Tea in May 2024 to raise funds for the Cancer Council. It was amazing to see the turnout with 70 people attending with representatives from all services including educators, foster carers, seniors and community members. The children (and some adults too) loved the petting zoo, pony rides and craft activities. There were over 25 prizes for the raffle, a self-care station and plenty of delicious food. A total of \$1675 was raised and donated to the Cancer Council.



By popular demand, the Acacia Ridge Centre turned back the clock with an electrifying 1980's themed disco. The disco featured the iconic '80's tunes, dazzling disco lights and delicious food. Everyone attending enjoyed the fun and it was a great opportunity to share together.

Community Engagement, in addition to its weekly craft groups has also held a number of jewellery workshops for small groups keen to learn a new skill. The jewellery created was absolutely stunning and it offered people the opportunity to relax, be creative and build lasting friendships.

Out of Home Care was pleased to host monthly carer events throughout the year including bingo nights, painting session, morning tea and a lunch.

These enjoyable events gave carers an opportunity to have fun, meet and share time with other carers. These events also recognise the amazing dedication and hard work of the carers in providing safe and nurturing spaces for children. Some highlights from these events include:

The lively bingo night held by Inala Community House, in partnership with Key Assets and Kummara, brought together carers, families, and community members for a memorable evening of fun and connection. The event was beautifully decorated, exceeding attendees' expectations. Bingo games, along with prizes and social activities, created a festive and welcoming atmosphere. A local party member joined the event, surprising attendees by bringing a thoughtful gift to show appreciation for the carers and their hard work.

The BBQ lunch which featured games, music, and food, allowing everyone to relax and enjoy time together in a fun and relaxing environment. Children participated in activities like face painting and balloon making, while carers and staff had the chance to connect and discuss ongoing support efforts.



The newly formed Men's Group kicked off in May 2023 providing an opportunity for men to get together and have a yarn about things that matter to them. This is not only a time to connect with other men but also provides an opportunity to learn new skills. The Men's Group is growing and the men report that they value connecting with other men, they feel heard and valued and love the BBQ provided.

Acacia Ridge continues to hold the ever popular themed events celebrating different cultures throughout the year. In November, Denmark Day was held with the Seniors showing that age is just a number when it comes to fun and imagination. Denmark Day boasted delicious food and amazing lego masterpieces built by the Seniors.

## A Year In Focus

# Community Support: When Times are Tough

With the current cost of living crisis, there has been a significant upsurge in the need for community support and resourcing.

Throughout the year, Inala Community House has been fortunate to receive a number of donations which have been shared with the local community. The impact of even being able to give small items to community members doing it tough is significant. Inala Community House has also been privileged to share donations received with a number of other organisations to give to their communities as well.

Inala Community House was proud to host a pop-up shop in July 2023 which featured over 90 pieces of IKEA furniture, 60 boxes of lego, 300 pairs of NIKE children's shoes, over a dozen bikes, blenders, hair dryers, clothing and much more all generously donated. The shop was open for two days with visits from service users and members of the local community needing support. Inala Community House was also pleased to invite workers from other community organisations to also collect items for their communities. These items were all provided free of charge and made a big difference in the lives of vulnerable community members.

Inala Community House was proud to support one of our local schools, St Francis College with a donation of brand-new volleyball shoes to support the team. Special thanks was given to CEO Josh Cullen for supporting the team. Inala Community House is confident that the team will be ready to perform their best on the court.

In November, Inala Community House was delighted to welcome Brad, the Executive Director of Drug Arm and Jason from the Street Outreach Service to share insight into the programs and services they offer.

It was a privilege to support their work through donating over 400 bottles of hand sanitiser for use in their street outreach initiatives.



Through the Neighbourhood Centre, the Community Connect Program has supported a number of community members experiencing significant vulnerability in areas such as domestic violence, unemployment, housing and accommodation concerns. In addition to other supports provided, CE was able to provide practical assistance with food, household items and pre-paid gift vouchers that helped service users purchase food and pay household, medical or employment expenses. These practical supports while small make a big difference in the lives of people who are struggling.



In May, Inala Community House was thrilled to be able to host a community giveaway. This was a free event for all community members with a sausage sizzle, popcorn and incredible giveaways. Community members could pick an assortment of new items ranging from lego sets, self-care, school supplies, childrens clothes and accessories, baby items, pet food and cleaning products. Some community members were so grateful that they wanted to show their appreciation by making a donation. These generous donations were added to the total amount raised for the Biggest Morning Tea and given to the Cancer Council.



Entering care can be an incredibly daunting and emotional experience for children, who often arrive with few, if any, personal belongings.

Recently, through the generous "Hope in a Suitcase" initiative, the team were able to hand out over 20 suitcases filled with essential items. These suitcases, each thoughtfully packed with clothing, toiletries, toys, and comforting items, have been distributed to children coming into care. The suitcases help provide a sense of dignity and security during a difficult time of transition, as well as a small piece of hope in what is often a challenging period in their lives.

Family Intervention used brokerage funds to purchase services or goods that contribute to the overall needs and wellbeing of the child and family, to help with the cost of living. This support is provided in line with the family's case plan goals and has included essential items needed to safely parent children at home, for examples a bed, car seat, groceries, support with transport and other items. These supplies help ease the stress on families which in conjunction with other supports provided means that parents can focus on individual growth and achieving their goals.

After the success of the Biggest Morning Tea event, Inala Community House was inspired to do more and donated baskets filled with children's items to the Children's Hospital Cancer Clinic. The baskets were filled with toys, lego, hair accessories, baby items like bottles, blankets and bibs. It is hoped that these small contributions bring a smile to the faces of children and their families.



## A Year In Focus

# Focusing on Families: Connection, Education and Attachment

This year, a significant focus has been strengthening and supporting family connection, education and attachment.

Events and parenting programs seek to equip parents with positive parenting skills, to build attachment between primary caregivers and children and to link them with relevant support services. It is important that families are provided with opportunities to connect, learn and bond to facilitate the strengthening of family relationships.

This year, Inala Community House was pleased to design and deliver the Childhood Under Construction (CUC), a 7-week bespoke program designed for men who want to be better dads.

It supports their exploration of topics such as inheritance, shame, self regulation and connection with their children. CUC was based on the Salvation Army program "Start Today Again" and was evolved through a partnership with the Salvation Army, Mission Australia, Life Without Barriers and Churches of Christ together with guidance and support of Dr Ron Frey. Feedback from the dads who participated said that it helped them to 'be a better dad' and that 'learning and knowing the difference between feelings and thoughts, shame and guilt, empathy and sympathy' and 'that other people are and will be here to listen' were positives they took away from attending the group.



Inala Community House is proud to host a clinical Art Therapy group for women in partnership with Relationships Australia – Queensland. This year four group programs, each running for 6 weeks were delivered to mums with the aim of promoting regulation, connection to internal experience and expression of thoughts, emotions and personal stories. The group aims to use art, music and movement to enhance wellbeing, mood and connection with others. No art skills required!

Thanks to a partnership with Relationships Australia, Inala Community House was able to hold a unique mother-daughter art session.

The mothers and daughters brought their unique flair to the table to create some truly exciting works of art, and it was amazing to see them bring out the creativity in each other. This will no doubt be a cherished memory for those mothers and daughters.





The Community Engagement team in partnership with the Queensland Police and a range of other service providers, hosted a culturally safe and informed event aimed to empower local African-Australian communities to address youth-related crime.

This event focused on supporting parents of young people already engaged in the youth justice system by providing education, promoting access to services and building a strong, empowered and supportive community. Parents had the opportunity to hear from guest speakers and enjoy cultural food supplied by a local African catering company. To further support their engagement, on-site childcare was also available. It is hoped that the event equipped families to address youth crime issues and helped them understand what supports are available within the community.

The Out of Home Care team organised a fun filled school holiday event for both carers and children at Zone Bowling in Mt Gravatt. Carers and children competed to see who would win in both bowling and laser tag followed by sharing together in a delicious meal. Activities like this are a great way to build relationships with carers and children alike.

Inala Community House was thrilled to be selected to be part of the Movember's Scaling What Works research project. Dads TIK is a 7-week group program that helps dads to understand and respond to emotions, as a way of helping their children do the same. Dads can then be equipped to help their children to understand and manage big feelings and clam down when they are upset or angry, have better concentration, manage conflict with peers and have greater success making and keeping friends. As part of the research, FIS delivered four Dads TIK programs over the year and our experiences of engaging with Dads. Feedback from the group was passed onto Movember for their research.

Building the capacity of the parents and carers to safely parent continues to be a big focus in our work. FIS continued to deliver the Circle of Security Program (CSOP) and Tuning Into Kids, and this year, added Triple P and Dad's Tuning into Kids, two additional parenting programs to our toolkit. These programs support and equip parents and carers with simple and practical strategies to help them to build strong, healthy relationships with their children, and to confidently manage behaviours and prevent problems developing.



## A Year In Focus

# Striving Together: Professional Engagement and Development

To deliver high quality services that meet the needs of service users and the broader community, Inala Community House prioritises professional engagement and development opportunities.

In many cases, key stakeholders are also invited to participate in professional development to build sector capacity and strengthen stakeholder networks.

Inala Community House has now delivered eleven trainings in the CROSSROADS program for practitioners. It is exciting that as of this year, 195 graduates have been trained.

CROSSROADS is a trauma-informed, reflective parenting for parents and carers of children impacted by domestic and family violence (DFV) which was developed by Inala Community House in 2022 in partnership with Red Rose Foundation. Positive feedback from the program continues to be received with comments such as 'Thank you for a great 2 days. This is just what I hoped it would be and I'm already thinking about the families I will invite to participate in Crossroads'.



Both Family Intervention and Out of Home Care team members were excited to receive training in two new programs including:

- Primary Care Triple P Accreditation. The Triple P Positive Parenting Program is one of the most effective, evidence-based parenting programs in the world. This training will aid practitioners to support parents and carers in developing positive parenting skills with the aim of helping children reach their potential and building attachment with their parent or carer.
- Theraplay which seeks to build stronger and more supportive relationships between children and their caregivers and to form healthier attachments with the important adults in their lives.



Inala Community House was honoured to attend the Not Now, Not Ever reception. This solemn occasion was held with a range of professional stakeholders to mark the past decade of domestic and family violence reform in Queensland.



The Out of Home Care team partnered with Queensland Foster and Kinship Care in February to deliver the “Achieving Permanency” training.

Inala Community House was glad to welcome carers and workers from other foster and kinship care agencies to the training. The training outlined the latest updates in legislation and provided a contextual framework to advocating for permanency. This will facilitate ongoing conversations between carers, Out of Home Care and Child Safety about keeping children in safe and stable placements.

Recognising that culture is such an important consideration when working with service users, Inala Community House partnered with Churches of Christ and Relationships Australia to host a Cultural Practice Day (on 1 November). The development session was attended by over 70 practitioners, in addition to over 20 organisations that Inala Community House partners with to deliver services in the community. Practitioners were privileged to hear from a number of guest speakers who shared their knowledge and experience about working with our First Nations families, Somali culture, Sudanese culture and the Islamic faith. Feedback was incredibly positive with sentiments such as the following being expressed:

“ So this event was incredibly insightful and the information presented by the guest speakers is often brought up during our discussions.

Family Intervention Manager, Rebecca was honoured to be asked to speak at the 2023 International Virtual Conference: A Call to Action to Change Child Welfare hosted by the Kempe Center.

This conference aims to bring radical and lasting changes to the way child welfare systems work. This year over 3000 participants from 25 different countries participated. Rebecca spoke about Inala Community House’s experiences with implementing the Family Time Coaching framework together Anglicare Caboolture and with other speakers from across the globe who are using Family Time Coaching.



# Inala Multicultural Festival



Inala Community House was proud to once again host the Inala Multicultural Festival on the 25 June 2024. Organised annually, the Festival aims to foster unity, understanding and appreciation of the diverse community within the Inala and surrounding areas.

The Festival featured a vibrant array of activities, performances and culinary adventures representing multiple cultures from around the world. The Festival is an open and inclusive community event and this year over 5500 community members joined with us to celebrate and learn about different cultures.

The event is held during the school holidays and represents an important opportunity for local families and their children with all rides and activities free for the community. This was also an opportunity for community members to learn about a range of community organisations and local businesses with various information stalls present on the day.

Throughout the day, community members were able to enjoy cultural performances featuring Samoan, Irish, Vietnamese, Indian, Sudanese, African, Aboriginal and Torres Strait Islander music and dancing. These performances highlighted the rich cultural heritage of those communities and were very much enjoyed by those attending.



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Community members also had the opportunity to try cuisines from around the world with food from Africa, Malaysia, Germany and Vietnam. There was also Sudanese coffee, as well as chips, ice cream and other treats. These delicious treats were universally enjoyed by all.

Children also had numerous opportunities to have fun with games, rides, face painting, crazy hair and a petting zoo. These were very much enjoyed with one young girl stating that it was “the best day of her life”.

The Festival attracted a diverse crowds including families, children, young adults and seniors. This beautifully represented the community’s multicultural roots. Feedback from attendees was overwhelmingly positive, with praise for the event, appreciation of the free activities and the opportunity to celebrate different cultures.

Inala Community House was pleased to welcome Charles Strunk, Councillor for the Forest Lake Ward and Margie Nightingale MP, local member for Inala to the event. Margie Nightingale described the event as “a highlight of my week”. It was also a privilege to welcome Uncle Neil, the President of the Inala Elders Aboriginal and Torres Strait Islander Corporation.

“ The Festival attracted a diverse crowds including families, children, young adults and seniors. This beautifully represented the community’s multicultural roots. Feedback from attendees was overwhelmingly positive, with praise for the event.

This day would not have been possible without significant support from our generous sponsors and the funding received. Inala Community House would also like to acknowledge the work of team members who helped to organise and support the event and the volunteers who generously gave their time. The Inala Multicultural Festival continues to be a cornerstone event in promoting cultural harmony and understanding by showcasing the rich diversity within the local community through performances, food and activities. The event not only entertained but also educated and inspired community members, reinforcing the importance of multiculturalism in society.





“ What a fantastic day at the Inala Multicultural Festival! Our hearts are full after witnessing yesterday's vibrant multicultural dancing and soulful music on the big stage... We're so grateful for the opportunity to connect and share in this beautiful celebration of diversity and community.  
- (4 Voices, Facebook)

Cultural Spotlight

# Aboriginal and Torres Strait Islander

This year, Inala Community House has sought to recognise, reflect and celebrate the Aboriginal and Torres Strait Islander cultures through a number of events and activities aimed at fostering greater understanding, appreciation and respect.

Throughout the year, Inala Community House has actively engaged in activities that acknowledge the profound impact of Aboriginal and Torres Strait Islander cultures on our collective history and identity. These activities create a meaningful opportunities for dialogue and learning, enriching Inala Community House's organisational culture and in strengthening our commitment to diversity and inclusion.



In 2022, Inala Community House commissioned local Aboriginal artist Terri Hill to create a special artwork for the garden beside the main office. Terri endeavoured to create the artwork in a way that represents Inala Community House and this year, the signage explaining the meaning behind the artwork was installed.

The artwork is named, "A Shared Journey" and Terri has shared the meaning of this:



// The inner side of this piece pictures a waterfall representing the beginning and flow of life for ICH. The water flow represents the forever flowing and never-ending path ICH are on. Furthermore, the water represents the journey travelled across oceans by members of the ICH community and coming together to share a part in this never-ending journey. The land represents sacred living on which ICH value and respect while the rocks represents stability of the organisation and community. The connecting meeting places surrounding this are colourful to represent the diverse community of ICH and their shared journey with the people of Inala.

Inala Community House is pleased to have Kurbingui establish a presence on location at our main office and joined in to celebrate their opening.

We look forward to building a strong partnership with Kurbingui moving forward.



Chief Executive Officer, Josh and Community Engagement Manager Haley were honoured to attend the Inala Elders NAIDOC week dinner.

Featuring traditional dancing and performances, music and food, the event was a wonderful opportunity to commemorate NAIDOC week.

The My Place Family Day Care Service underwent the Assessment and Rating process in January.

A heartwarming moment unfolded during an assessor's visit when one of the wonderful children attending invited them to join a special yarning circle led by Educator Suzie. Family Day Care focuses on celebrating diversity with the children and also in creating a sense of belonging for the children where they feel safe, secure and supported.



In partnership with Anglicare, a Reconciliation Day event was held in June. Inala Elders and Urban Dreaming assisted in cultural activities on the day. This was an important time to come together, remembering the past and moving forward together for a more positive future.

Representatives from Inala Community House were privileged to attend the 25th Urban Dream art exhibition. The event included cultural performances and the opportunity to view the Inala Elders art exhibition. Attendees were thrilled to learn more about connection to culture through art and to see how this was incorporated into the works of art.

# Financial Report

## Inala Community House

ABN 704 585 945 24

Financial Statements

For the Year Ended 30 June 2024



## Inala Community House

ABN 704 585 945 24

## Contents

### For the Year Ended 30 June 2024

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## Inala Community House

ABN 704 585 945 24

### **Auditor's Independence Declaration under Section 60-40 of the Charities and Not-for-profits Commission Act 2012 to the Responsible Persons of Inala Community House**

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2024, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Total Audit Services No 1 Pty Ltd

Susan Bradnock

Director

Brisbane, Queensland



## Inala Community House

ABN 704 585 945 24

### Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2024

		2024	2023
	Note	\$	\$
Revenue	4	4,838,595	4,381,932
Other income	4	29,259	440,742
Employee benefits expense		(3,445,434)	(3,169,959)
Depreciation expense		(175,667)	(204,790)
Other expenses		(804,551)	(736,566)
<b>Surplus for the year</b>		<b>442,202</b>	711,359
<b>Total comprehensive income for the year</b>		<b>442,202</b>	711,359

The accompanying notes form part of these financial statements.

## Inala Community House

ABN 704 585 945 24

### Statement of Financial Position As At 30 June 2024

	Note	2024 \$	2023 \$
<b>ASSETS</b>			
CURRENT ASSETS			
Cash and cash equivalents	5	3,481,717	3,011,605
Trade and other receivables	6	47,484	44,766
Other assets	8	51,087	38,626
<b>TOTAL CURRENT ASSETS</b>		<b>3,580,288</b>	<b>3,094,997</b>
NON-CURRENT ASSETS			
Property, plant and equipment	7	1,632,358	1,766,435
<b>TOTAL NON-CURRENT ASSETS</b>		<b>1,632,358</b>	<b>1,766,435</b>
<b>TOTAL ASSETS</b>		<b>5,212,646</b>	<b>4,861,432</b>
<b>LIABILITIES</b>			
CURRENT LIABILITIES			
Trade and other payables	10	248,362	104,793
Short-term provisions	11	805,960	824,410
Employee benefits	13	309,664	331,531
Other liabilities	12	11,363	191,704
<b>TOTAL CURRENT LIABILITIES</b>		<b>1,375,349</b>	<b>1,452,438</b>
NON-CURRENT LIABILITIES			
Trade and other payables	10	125,000	125,000
Employee benefits	13	110,199	124,099
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>235,199</b>	<b>249,099</b>
<b>TOTAL LIABILITIES</b>		<b>1,610,548</b>	<b>1,701,537</b>
<b>NET ASSETS</b>		<b>3,602,098</b>	<b>3,159,895</b>
<b>EQUITY</b>			
Reserves		607,954	607,954
Accumulated surplus		2,994,144	2,551,942
<b>TOTAL EQUITY</b>		<b>3,602,098</b>	<b>3,159,895</b>

The accompanying notes form part of these financial statements.

## Inala Community House

ABN 704 585 945 24

### Statement of Changes in Equity For the Year Ended 30 June 2024

#### 2024

	Accumulated surplus	General Reserve	Total
	\$	\$	\$
<b>Balance at 1 July 2023</b>	<b>2,551,942</b>	<b>607,954</b>	<b>3,159,896</b>
Surplus attributable to members	442,202	-	442,202
<b>Balance at 30 June 2024</b>	<b>2,994,144</b>	<b>607,954</b>	<b>3,602,098</b>

#### 2023

	Accumulated surplus	General Reserve	Total
	\$	\$	\$
<b>Balance at 1 July 2022</b>	1,840,583	607,954	2,448,537
Surplus attributable to members	711,359	-	711,359
<b>Balance at 30 June 2023</b>	<b>2,551,942</b>	<b>607,954</b>	<b>3,159,896</b>

The accompanying notes form part of these financial statements.

## Inala Community House

ABN 704 585 945 24

### Statement of Cash Flows For the Year Ended 30 June 2024

	2024	2023
Note	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Receipts from customers	4,835,877	4,371,895
Payments to suppliers and employees	(4,353,434)	(3,932,709)
Other receipts	29,259	3,331
Net cash provided by/(used in) operating activities	17 <u>511,702</u>	<u>442,517</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Purchase of property, plant and equipment	<u>(41,590)</u>	(186,488)
Net cash provided by/(used in) investing activities	<u>(41,590)</u>	<u>(186,488)</u>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Repayment of borrowings	-	(22,490)
Net cash provided by/(used in) financing activities	<u>-</u>	<u>(22,490)</u>
Net increase/(decrease) in cash and cash equivalents held	470,112	233,539
Cash and cash equivalents at beginning of year	<u>3,011,605</u>	2,778,066
Cash and cash equivalents at end of financial year	5 <u><u>3,481,717</u></u>	<u><u>3,011,605</u></u>

The accompanying notes form part of these financial statements.



## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

The financial report covers Inala Community House as an individual entity. Inala Community House is a not-for-profit Association, registered and domiciled in Australia.

The principal activities of the Association for the year ended 30 June 2024 were out of home care, community engagement, family intervention, family day care and NDIS support services.

The functional and presentation currency of Inala Community House is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated.

### 1 Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Act 2012*.

The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Material accounting policy information relating to the preparation of these financial statements are presented below, and are consistent with prior reporting periods unless otherwise stated.

### 2 Material Accounting Policy Information

#### (a) Revenue and other income

Revenue is recognised when the Association is entitled to it.

Revenue is measured at the fair value of the consideration received or receivable after taking into account any discounts and rebates.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

For provision of services, revenue is recognised on a basis that reflects the transfer of control of promised services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those services.

#### Grant revenue

Government grants are recognised at fair value where there is reasonable assurance that the grant will be received and all grant conditions will be met.

Grants relating to assets are credited to deferred income at fair value and are credited to income over the expected useful life of the asset on a straight-line basis.

## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

### 2 Material Accounting Policy Information

#### (b) Income tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

#### (c) Volunteer services

No amounts are included in the financial statements for services donated by volunteers.

#### (d) Property, plant and equipment

Each class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for significantly less than fair value have been recorded at the acquisition date fair value.

##### Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the Association, commencing when the asset is ready for use.

#### (e) Financial instruments

##### Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

##### Classification

On initial recognition, the Association classifies its financial assets into the following categories, those measured at:

- amortised cost

##### Amortised cost

The Association's financial assets measured at amortised cost comprise trade and other receivables and cash and cash equivalents in the statement of financial position.

##### Financial liabilities

The financial liabilities of the Association comprise trade payables, bank and other loans and lease liabilities.

#### (f) Impairment of non-financial assets

At the end of each reporting period the Association determines whether there is evidence of an impairment indicator for non-financial assets.

## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

### 2 Material Accounting Policy Information

#### (f) Impairment of non-financial assets

Where an indicator exists and regardless for indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the asset is estimated.

#### (g) Leases

##### Lessee accounting

The non-lease components included in the lease agreement have been separated and are recognised as an expense as incurred.

##### *Exceptions to lease accounting*

The Association has elected to apply the exceptions to lease accounting for both short-term leases (i.e. leases with a term of less than or equal to 12 months) and leases of low-value assets. The Association recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

### 3 Critical Accounting Estimates and Judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

#### **Key estimates - impairment of property, plant and equipment**

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

#### **Key estimates - grant income**

For many of the grant agreements received, the determination of whether the contract includes sufficiently specific performance obligations was a significant judgement involving discussions with a number of parties at the Association, review of the proposal documents prepared during the grant application phase and consideration of the terms and conditions.

Grants received by the Association have been accounted for under both AASB 15 and AASB 1058 depending on the terms and conditions and decisions made.

If this determination was changed then the revenue recognition pattern would be different from that recognised in these financial statements.

## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

### 2 Material Accounting Policy Information

#### (b) Income tax

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##### Amortised cost

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## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

### 2 Material Accounting Policy Information

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The non-lease components included in the lease agreement have been separated and are recognised as an expense as incurred.

##### *Exceptions to lease accounting*

The Association has elected to apply the exceptions to lease accounting for both short-term leases (i.e. leases with a term of less than or equal to 12 months) and leases of low-value assets. The Association recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

### 3 Critical Accounting Estimates and Judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

#### **Key estimates - impairment of property, plant and equipment**

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

#### **Key estimates - grant income**

For many of the grant agreements received, the determination of whether the contract includes sufficiently specific performance obligations was a significant judgement involving discussions with a number of parties at the Association, review of the proposal documents prepared during the grant application phase and consideration of the terms and conditions.

Grants received by the Association have been accounted for under both AASB 15 and AASB 1058 depending on the terms and conditions and decisions made.

If this determination was changed then the revenue recognition pattern would be different from that recognised in these financial statements.

## Inala Community House

ABN 704 585 945 24

# Notes to the Financial Statements

## For the Year Ended 30 June 2024

### 3 Critical Accounting Estimates and Judgments

#### Key estimates - provisions

As described in the accounting policies, provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period. These estimates are made taking into account a range of possible outcomes and will vary as further information is obtained.

### 4 Revenue and Other Income

#### Revenue from continuing operations

	2024	2023
	\$	\$
Revenue recognised on receipt (not enforceable or no sufficiently specific performance obligations - AASB 1058)		
- provision of services	1,927,902	1,606,020
- grants	2,910,693	2,775,912
<b>Total Revenue</b>	<b>4,838,595</b>	<b>4,381,932</b>

	2024	2023
	\$	\$
Other Income		
- interest income	21,532	3,330
- net gain on disposal of property, plant and equipment	7,727	437,412
	<b>29,259</b>	<b>440,742</b>
Total Revenue and Other Income	<b>4,867,854</b>	<b>4,822,674</b>

#### Government grants and economic dependency

	2024	2023
	\$	\$
<b>Commonwealth government</b>		
SETS Funding	179,626	160,203
<b>State government</b>		
OHC Funding	1,011,631	957,711
TFS Funding	1,081,949	1,024,981
Sky60/A50 Funding	182,663	172,927
CSP and CSW Funding	406,367	307,001
Other funding sources	48,457	153,089
	<b>2,731,067</b>	<b>2,615,709</b>
<b>Total government grants and other assistance</b>	<b>2,910,693</b>	<b>2,775,912</b>

## Inala Community House

ABN 704 585 945 24

### Notes to the Financial Statements For the Year Ended 30 June 2024

#### 4 Revenue and Other Income

##### Government grants and economic dependency

Inala Community House is dependent on funding provided by a range of State and Commonwealth government departments in order to continue delivering a number of its charitable programs and services

At the time of this report, the Board of Directors of Inala Community House were aware that a significant government contract with the Department of Child Safety, Seniors, and Disability Services was set to expire on 31 December 2024. This contract has been renewed multiple times over a number of years and based on discussions held with the Department, there is no reason to believe that this funding agreement will not be renewed.

In addition to this, funding agreements relating to Settelement, Engagement and Transition Support (SETS), The Community Connect Worker Initiative (CCW) and Healthy Ageing were due to expire on 30 June 2024 however have been renewed.

The remainder of the more significant funding agreements in place with Inala Community House are at least 12 months from expiry.

#### 5 Cash and Cash Equivalents

	2024	2023
	\$	\$
Cash at bank and in hand	2,467,587	2,413,719
Short-term deposits	1,014,130	597,886
	<u>3,481,717</u>	<u>3,011,605</u>

##### Reconciliation of cash

Cash and Cash equivalents reported in the statement of cash flows are reconciled to the equivalent items in the statement of financial position as follows:

	2024	2023
	\$	\$
Cash and cash equivalents	<u>3,481,717</u>	<u>3,011,605</u>

#### 6 Trade and Other Receivables

	2024	2023
	\$	\$
CURRENT		
Trade receivables	47,484	44,766
<b>Total current trade and other receivables</b>	<u>47,484</u>	<u>44,766</u>

## Inala Community House

ABN 704 585 945 24

### Notes to the Financial Statements For the Year Ended 30 June 2024

#### 7 Property, Plant and Equipment

	2024	2023
	\$	\$
PLANT AND EQUIPMENT		
Property, plant and equipment		
At cost	2,865,713	2,903,767
Accumulated depreciation	(1,233,355)	(1,137,332)
<b>Total property, plant and equipment</b>	<b>1,632,358</b>	<b>1,766,435</b>

#### 8 Other Non-Financial Assets

	2024	2023
	\$	\$
CURRENT		
Prepayments	51,087	38,626

#### 9 Leases

Inala Community House occupies land which is leased from a range of different government agencies including Brisbane City Council, Department of Education and Department of Housing.

In certain arrangements, the Association has entered into lease agreements where the lease payments are nominal, commonly referred as peppercorn leases. These leases are for the use of assets such as land and the terms of these leases are typically long-term and they often contain clauses for indefinite extensions or renewals.

Included in the table below is an outline of these properties, their lease payment, lease terms along with a general description of the properties:

Location	Lease payment	Lease Term	Description
38 Sittella Street, Inala	\$558 per annum	10 years, expiring 30 September 2028	Office space/Community Hall
Corner of Japonica & Robinia Street, Inala	\$514 per annum	4 years, expiring 19 April 2026	Office Space/Community Hall
29 Chardean Street, Acacia Ridge	\$2,000 per annum	3 years, expiring 31 December 2025	Community Engagement Office/Neighbourhood Centre/ Community Hall
35 Sittella Street, Inala	\$80 per week	3 years, expiring 31 May 2026	Community Engagement Office
20 Skylark Street, Inala	\$80 per week	3 years, expiring 31 May 2026	Community Engagement Office/Neighbourhood Centre



## Inala Community House

ABN 704 585 945 24

### Notes to the Financial Statements For the Year Ended 30 June 2024

#### 10 Trade and Other Payables

	2024	2023
	\$	\$
CURRENT		
Trade payables	135,572	104,793
GST payable	51,302	-
Sundry payables and accrued expenses	61,488	-
	<u>248,362</u>	<u>104,793</u>
	2024	2023
	\$	\$
NON-CURRENT		
National Redress Scheme	<u>125,000</u>	<u>125,000</u>

#### 11 Provisions

	2024	2023
	\$	\$
CURRENT		
Short term provisions	<u>805,960</u>	<u>824,410</u>

#### 12 Other Liabilities

	2024	2023
	\$	\$
CURRENT		
Clearing accounts	<u>11,363</u>	<u>191,704</u>

#### 13 Employee Benefits

	2024	2023
	\$	\$
Current liabilities		
Provision for employee benefits	<u>309,664</u>	<u>331,531</u>
	2024	2023
	\$	\$
Non-current liabilities		
Long service leave	<u>110,199</u>	<u>124,099</u>

#### 14 Key Management Personnel Disclosures

The remuneration paid to key management personnel of the Association is \$ 136,340 (2023: \$ 132,040).

## Inala Community House

ABN 704 585 945 24

### Notes to the Financial Statements For the Year Ended 30 June 2024

#### 15 Contingencies

In the opinion of those charged with governance, the Association did not have any contingencies at 30 June 2024 (30 June 2023:None).

#### 16 Related Parties

There were no related party transactions during the year.

#### 17 Cash Flow Information

##### Reconciliation of result for the year to cashflows from operating activities

Reconciliation of net income to net cash provided by operating activities:

	2024	2023
	\$	\$
Surplus for the year	442,202	711,359
Cash flows excluded from profit attributable to operating activities		
Non-cash flows in profit:		
- depreciation	175,667	204,790
- net gain on disposal of property, plant and equipment	-	(437,412)
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	(2,718)	(11,108)
- (increase)/decrease in other assets	(12,461)	4,008
- increase/(decrease) in trade and other payables	(36,771)	(18,839)
- increase/(decrease) in provisions	(18,450)	(25,694)
- increase/(decrease) in employee benefits	(35,767)	15,413
Cashflows from operations	<u>511,702</u>	<u>442,517</u>

#### 18 Events After the End of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

#### 19 Statutory Information

The registered office and principal place of business of the company is:

Inala Community House  
38 Sittella Street  
Inala QLD 4077

## Inala Community House

ABN 704 585 945 24

### Responsible Persons' Declaration

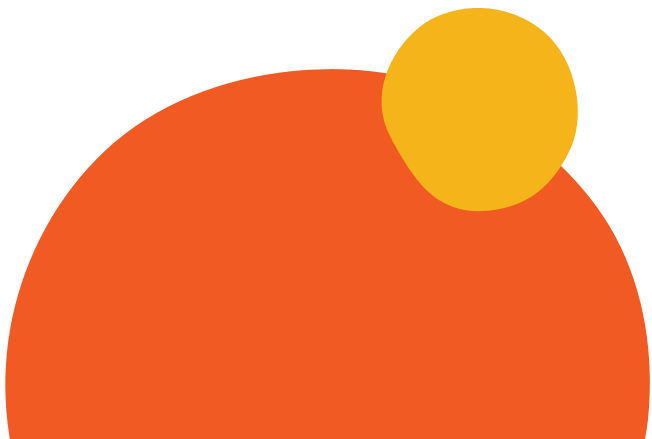
The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2022*.

Responsible person ..... *J. Cullen* ..... Responsible person ..... *A. Bailey* .....  
Janet Cullen Ann Bailey

Dated: 8<sup>th</sup> Oct 2024





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### **Independent Auditor's Report To the Members of Inala Community House**

We have audited the financial report of Inala Community House (the "Association"), which comprises statement of financial position as at 30 June 2024, and the statement of profit and loss, statement of changes in equity, statement of cash flow and notes comprising a summary of significant accounting policies and other explanatory information and the statement by members of the committee.

In our opinion the financial report of Inala Community House has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Association's financial position as at 30 June 2024 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards - Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2022*.

### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### **Emphasis of Matter**

The financial report has been prepared for the purpose of fulfilling the committee's financial reporting responsibilities under Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and *Associations Incorporation Act 1981*. As a result, the financial report may not be suitable for another purpose.

### **Responsibilities of Committee for the Financial Report**

The Committee of the Association is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of Division 60 of the *Australian Charities and Not for Profits Commission Act 2012* and the *Associations Incorporation Act 1981* and for such internal control as the Committee determines is

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necessary to enable the preparation and fair presentation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

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In preparing the financial report, the Committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the Association or cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Association's financial reporting process.

#### **Auditor's responsibility for the audit of the financial report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: [https://www.auasb.gov.au/auditors\\_responsibilities/ar4.pdf](https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf). This description forms part of our auditor's report.

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Susan Bradnock CPA  
Director

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# Acknowledgements

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RELATIONSHIPS AUSTRALIA  
QUEENSLAND

EVOLVE THERAPEUTIC SERVICES

CHARLES STRUNK, COUNCILLOR  
FOR FOREST LAKE WARD

SHARE THE DIGNITY

ZEPHYR EDUCATION AUSTRALIA

BANANA LIFE

DR RON FREY

MARGIE NIGHTINGALE,  
MEMBER FOR INALA

HON. MILTON DICK FEDERAL  
MEMBER FOR OXLEY AND  
SPEAKER OF THE HOUSE OF  
REPRESENTATIVES

ST JOHNS ANGLICAN COLLEGE













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