

INALA COMMUNITY HOUSE

Out Of Home Care

Your Carers Newsletter

Ready Response Pilot

The department is piloting a ready response programme which is delivered through the Carer Connect app.

We sent out an information package about this which you can access <u>here</u>



Team Update

We would like to introduce Tamara who started with Inala Community House - Out of Home Care on Monday 11/12/23.

My name is Tamara but I prefer to be called Tammy and my colleagues call me Tam! I am a mother to a beautiful tiny human in my home life and a dog who thinks she is human. I have always been passionate about working with children, young people and families which began my career in children's services whilst I undertook study.



After almost a decade I moved into the child protection sector as a Child Safety Officer and whilst I was there I found my true passion was working with foster carers. This is now my third fostering agency that I have worked with after leaving Child Safety and I intend to continue my work in this industry long into the future.

I bring to this role, a lot of lived experience and understanding from my own time growing up. I believe this makes me relatable, non-judgemental and able to offer a realistic perspective. Alongside my experience working in the field I have learnt and continue to learn so much about the opportunities that exist for children and young people in out of home care. I don't believe that I always know best and respect when someone challenges my understanding and teaches me new things and for this reason, I am always evolving. I think the most valuable aspect of our job starts with relationships and I look forward to meeting all the new families and working on this in 2024 ⁽²⁾.



What's happening at Inala Community House?

At any given time, our services have a range of programmes that are running throughout the month.

You can access our calendar of events by visiting our website!



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INALA



2023 Recap

This year has been a year of growth for our programme. We've have spent time shaping our team to better meet the needs of carers and children. We've also been through a slew of training to ensure that the support you receive is of a high standard.

From our carers perspective, you've helped hundreds of children in care live in safe and loving home environments, attended hours of training and events with Inala Community House, and built your own foster carer support group so that you have those informal networks to draw upon in times of need.

We started our Partner in Care meetings this year and got to learn about what you need from an agency. This has helped change the way we support you, our carer community.

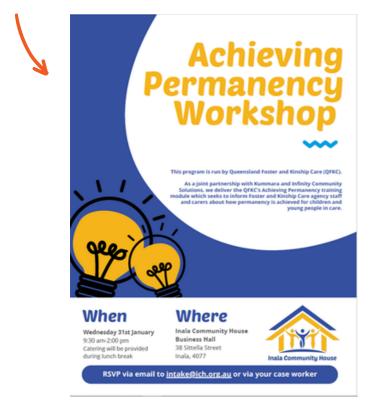
A sincere thank you to each and every carer in our service. It's hard to convey our gratitude in a newsletter, but from our team to yours, we want to wish you a happy holiday season and a prosperous new year.

Your Carer Newslett<mark>er</mark>

Upcoming Training & Events

We are currently planning a heap of events for 2024. First, we have our Achieving Permanency Workshop in January 2024. We're looking forward to more events next year! If there are specific events that you'd like to see next year, please let your case worker know.

We are going to release a calendar of events in the new year so keep an eye out for that soon.



Community Events

With the festive season now in full swing, you can find many holiday events happening in Inala and surrounding areas. <u>Follow this link to find out more.</u>



Hope and Healing Training

Our records show that there are some carers that have not completed Peak Care's "Hope and Healing" training. This training is mandatory and should be completed by all carers. If you have not yet done this training, you can find more information at the link below.

Case workers will be able to guide and support you through the process of completing this training so please reach out if you need support.



Good News O'Clock

"If you're going to live, leave a legacy. Make a mark on the world that can't be erased". – Maya Angelou

Feedback & Complaints

Our community of carers is so important and we want to ensure you have the opportunity to share any feedback or concerns you may have. You can give feedback in several ways.

- Call and speak to a member of our team on (07) 3372 1711
- Submit your feedback via email at reception@ich.org.au or complaints@ich.org.au
- Send through written feedback to PO BOX 4800, Forest Lake QLD 4078