



ANNUAL REPORT 2020 / 2021



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About Us

Inala Community House (ICH) is a community organisation which has been operating in Inala and the surrounding area for over 50 years. We seek to strengthen local communities through the provision of high-quality services which address identified community needs.

ICH seeks to provide holistic programs which support service users by working collaboratively to ensure the highest quality service which best meets identified needs.

Inala Community House gratefully acknowledges the dedication of our Board of Directors who volunteer their time and skills to support ICH in meeting the needs of our community. This year ICH has been pleased to welcome a new Board member, Carol Thackray who joined the Board in early 2021. Carol is a Trauma Counsellor and Community Services Educator. Her passions include the wellbeing of all members of our community and in particular the safety of women and children. Carol is committed to ensuring that the Community Services sector maintains a highly-qualified professional workforce.



From left to right: Jerome Nyandwi (Secretary), Carol Thackray (Board Member), Ann Bailey (Treasurer), Janet Cullen (President), Josh Cullen (CEO).

We who have come from many places acknowledge the traditional custodians of this land on which we meet and acknowledge that Australia always has been and always will be Aboriginal and Torres Strait Islander land. We pay our respects to their Elders throughout all time. We walk together in solidarity of the shared pain of the past and the shared hope for the future.



Our Services



Family Day Care

Since 1975, My Place Family Day Care has proudly served thousands of families with highly affordable and excellent quality child care, achieving an overall assessment rating of 'Exceeding National Quality Standards'. This program is operated on a fee for service basis with all profits invested back into the community.

Out Of Home Care



Out of Home Care is a foster and kinship care agency that has been supporting foster and kinship carers since the early 1980s. OHC provides support, monitoring and advocacy for carers in caring for children in the out of home care system.

Family Intervention



Family Intervention works closely with families referred by Child Safety and aims to support families where child protection concerns have been identified. Through intensive support, Family Intervention seeks to work with families to build attachment, support parental capacity and to ensure the safety of children with the aim of addressing Child Safety concerns.

Community Engagement



Settlement Engagement and Transition Support

The Settlement Engagement and Transition Support program seeks to assist persons newly arrived in Australia to settle into their new community through the provision of support and referrals.



Healthy Ageing Programs

ICH has two Healthy Ageing programs, Skylarkers and Acacia Ridge. The aim of these programs is to reduce social isolation in seniors by providing activities and support.



Community Support

The Community Support program seeks to provide help and support to members of the community through the provision of information, advice and referral services.



NDIS Support

The NDIS program provides support coordination services to NDIS service users and supports them to access and utilise their NDIS funding. This is ICH's newest program.

A Message from the President and CEO

The past year has been one marked with a need for flexibility and resilience as we have sought to respond to both the ongoing COVID-19 pandemic and the emerging needs in our community. This has led to ICH seeking to expand its services, strengthening the way in which we deliver services and continuing to develop strong partnerships with other organisations.

Despite the challenges posed by COVID-19, ICH has continued to deliver high quality services throughout the year, meeting or exceeding funded targets. To achieve this whilst ensuring the safety of the community, Services have been required to adapt service delivery models in accordance with government restrictions. The focus has been on providing continued support and connection for our service users, even where face to face support was not possible.

Whilst we have been focused on adapting service delivery models in response to emerging community needs and to achieve funded targets, there have been several exciting opportunities during this time. These opportunities have expanded or strengthened ICH's services to the community, some notable achievements include:

- The extension to the funding of the My Aged Care Navigator Program delivered by the Community Engagement team. This program focuses on promoting awareness and access to the My Aged Care System. The program was initially funded for twelve months however due to the success of the initial trial, additional funding has been provided.
- The adoption of the Parenting Under Pressure framework within the Family Intervention Service. This framework will be integrated into service delivery processes with the aim of strengthening support for parents facing adversity to develop positive and secure relationships with their children.
- Successfully applying for multiple grants and additional funding which focus on areas of increasing need such as domestic violence, additional supports for vulnerable placements in Out of Home Care and increased capacity to support additional families within the Family Intervention Service.

Throughout the year, ICH has sought to create and adopt a new mission, vision and values. The new framework outlines ICH's commitment to strengthening the community and the values which shape our approach to achieving our goals. The new mission, vision and values captures the original purpose of the organisation since its inception in 1966, represents ICH's current position and guides our direction into the future. More information will be provided on this later.

Pursuant to the framework established by our new mission, vision and values, there are multiple exciting opportunities for growth which have been identified as areas of particular interest. Some of these include:

- Expanding the services offered by our NDIS program
- Increasing the capacity of our Out of Home Care Service to provide additional high quality and stable placements for children
- Growing our Family Day Care Service through the promotion of its quality, flexibility and affordability

Despite the challenges faced throughout the year, ICH has continued to deliver quality outcomes, improve services and identified new and exciting opportunities for the future. This would not have been possible without the resilience and commitment of our staff, the partnerships we have developed with other organisations, the agencies which provide funding for our services and the support from the broader community.



JANET CULLEN
President



JOSH CULLEN
Chief Executive Officer



Mission, Vision and Values

Over the past eighteen months, we have been reflecting upon our identity as an organisation, what we seek to achieve in strengthening the community and how we achieve this. In doing so, we identified a desire to strengthen our identity by creating a new mission, vision and values which better represents our current organisation, its purpose and vision for the future.

The process of creating a new mission, vision and values was complex and deliberate in its approach. It involved identifying key priority areas for the organisation and aimed to collectively represent these through the mission, vision and values statements. This also involved consultation, particularly within our teams during the development phase.

These new mission, vision and values seek to represent ICH, its purpose, vision and values. This framework will be used in strategic planning by providing a model to evaluate our services, refocus our priorities and opportunities, and strengthen our services to the community. When implementing this framework, we seek to foster a shared identity within the ICH community, where the organisational culture supports this framework, and our team members are committed to striving to pursue the mission, vision and values.



Mission

To strengthen local communities through the provision of high-quality responsive services.

Vision

To see strong communities where all people are safe, valued and empowered.

Values

Focusing on People

We are committed to supporting people by building professional relationships which are founded upon respect. We recognise each person as an individual with differing needs and preferences and provide responsive services which equip and empower them to achieve their goals.

Providing Safe and Supportive Spaces

We are committed to providing welcoming and inviting services where all people can feel supported and where diversity is valued. We provide safe and inclusive spaces which foster respect and inclusion.

Delivering Quality Services

We are focused on working with individuals, community and government agencies to build and strengthen local communities. We seek to foster a sense of belonging through the development of strong networks and by promoting community connections.

Working Together

We are focused on delivering high quality and meaningful services which uphold strong ethical standards in accordance with community needs and expectations. We continually improve our services to deliver better outcomes for individuals and the wider community.

A Year in Focus

A Snapshot of the Year

Throughout the year, and despite the challenges posed by COVID-19, ICH has continued to provide high quality services to the community. The focus of ICH was to meet the needs of service users and the broader community in a safe and responsive manner.

During this time, ICH has seen an increasing demand for services and support as a result of several emerging community needs which have arisen or been exacerbated by COVID-19 and the subsequent flow on impacts. Over the past year, ICH has targeted four critical needs in the community, these include:

- Seeking to strengthen families under strain
- Seeking to combat social isolation
- Providing domestic violence awareness and support
- Providing increased practical and financial support

To meet these needs, ICH has sought to change how services are delivered and to grow through additional funding, grants and creating new groups and activities. These exciting new initiatives will result in stronger outcomes for service users. into the future.

Family Day Care

121 Number of Educators Supported

OVER 750 Average Number of Children Receiving Care Each Week

OVER 870,000 Hours of Care Provided

Family Intervention Service

24 Family Cases Closed as a Result of Them Completely or Partially Achieving Their Goals or All identified Needs Being Met.

14 Average Number of Children Each Month Showing an Improvement in Being Safe.

48 Referrals Accepted

70 Families Received Support

8843 Hours of Support Provided

Out of Home Care

51 Number of Carer Households

130 Number of Children and Young People Receiving Care

27021 Bed Nights

Community Engagement

National Disability Insurance Scheme

15+ Clients Supported this Financial Year

98% Clients were Satisfied with the Support and Outcomes

Settlement Engagement and Transition Support

100% Total Clients with Positive Experience

Community Support Program

99% People Felt Better After Accessing Our Events and Services

OVER 800 People with Improved Access to Services

OVER 1100 People Assisted

Healthy Ageing Programs Acacia Ridge

T317 Community/Community centre based, development, coordination and support. **734 Hours** (Achieved) vs **487 Hours** (Target)

T325 information, advice, individual advocacy, engagement and/or referral. **240 Hours** (Achieved) vs **122 Hours** (Target)

362 Clients Identified as Having Improved Social Connectedness.

Healthy Ageing Programs Skylarkers

T317 Community/Community centre based, development, coordination and support. **720 Hours** (Achieved) vs **602 Hours** (Target)

T325 information, advice, individual advocacy, engagement and/or referral. **360 Hours** (Achieved) vs **150 Hours** (Target)

314 Clients Identified as Having Improved Social Connectedness.

Seeking to Strengthen Individuals and Families Under Strain

ICH has seen a concerning increase in the number of individuals and families under strain in the past year. COVID-19 has undeniably contributed to this through:

- Health measures including restrictions and lockdowns
- Other related impacts including reduced social interaction, remote work and schooling and job losses or reduction in work hours

These factors have contributed to many families experiencing poor mental health, higher stress levels, increased tensions within families and escalations of concerning behaviour in children and young people.

“Life is different now and not as predictable as it was, and there’s a lot of unseen stresses at the moment, and this will continue into the future”

ANGIE INGRAM

Chief Executive of the Mental Health Foundation ACT

“

Appointments and giving good advice around parenting & skills.

“

Helped me to understand how important self care is.

“

ICH OHC is my rock, I couldn’t be a carer without ICH.



Some Highlights from the Year

OHC sought additional funds to support vulnerable placements where the child is at risk of being unable to stay with their carer. This funding allows ICH to provide additional support to the carer with the aim of supporting the permanency of the placement.

FIS has been working throughout the year on implementing a shared professional practice model based on the ‘Parenting Under Pressure’ framework. This framework is designed to guide intervention with families who have complex needs.

FIS was successful in obtaining additional funding for six months. This funding was requested after it was identified that the number of families needing assistance significantly exceeded the funded capacity. FIS used these funds to support and achieve positive outcomes for an additional four families with seven children.

In 2020, OHC received additional funding for an additional six placements within the western corridor (which consists of Camira, Gailes, Goodna, Carole Park, Bellbird Park and Redbank). All six placements were filled by March 2021.

FIS facilitated an eight week Circle of Security program for parents which was delivered in both group and individual settings. As a result, 20 parents graduated from the program and were able to demonstrate an increased awareness of the needs of their children and knowledge of how to promote stronger attachments between parent and child.

Childcare, during lockdowns, has been deemed to be an essential service and has remained open for children of essential workers or for those at risk. FDC supported Educators enabling them to continue providing care for families in need. Changes within the childcare sector and in individual families’ circumstances created significant uncertainty for both Educators and families. During this uncertain time, FDC advocated for both parents and Educators to ensure continued access to quality care for those in need.

Australia is currently experiencing a nationwide shortage of family based placements within the out of home care system. In an effort to relieve pressure on the system, OHC undertook a targeted recruitment process which focused on recruiting additional carers and is pleased to have received over 100 enquiries. OHC has subsequently conducted four rounds of pre-service training for those who have expressed interest in becoming a carer.

Seeking to Combat Social Isolation

Social isolation and loneliness are complex issues which can have a significant impact upon the physical and mental health of individuals. In a time where Queensland is conducting an Inquiry into these issues, ICH has seen a significant increase in social isolation and loneliness within our community, particularly as a result of COVID-19. The impact of lockdowns, border closures, restrictions on gatherings and physical distancing measures have had a substantial affect upon many service users, particularly seniors. While these measures have sought to physically protect individuals and the community, many

people have felt socially isolated from their families, friends and communities.

Throughout the year, ICH has remained open and continued to provide services to the community. Where face to face contact was not possible, Services provided ongoing support through phone and email with the aim of promoting social connection and reducing isolation. Feedback from service users demonstrated how critical this support was during these difficult times.

“

How to get support for D&A use. Tips and advise and help with parent course. Help with funding for Go Cards and food when needed!

“

Our support worker has always answered her phone/email or got back to me soon after and actioned my request immediately. I have been impressed with her dedication to task and integrity

Some Highlights from the Year

Family Day Care was unable to hold the regular group graduation ceremony for children. Recognising that this is an important event for both children and families, Educators were offered individual and small group graduations where parents, Educators and the My Place team could celebrate children starting school. These small graduations recognised and celebrated this important milestone for children and their families whilst also ensuring the health and safety of everyone involved.

OHC celebrated a Christmas breakfast in December 2020 which included around 50 people consisting of carers, children, staff from Inala and Forest Lake Child Safety Service Centres and the OHC team. Generous gifts for the children were donated by multiple organisations and handed out by Santa.

The OHC Service was pleased to host a special lunch to celebrate Foster and Kinship Care Week. This event was attended by carers, members of the leadership team from both Inala and Forest Lake Child Safety Service Centres, a representative from Placement Support Services and ICH workers. Funding was provided through the generous financial support from the Premier and Councillor Charles Strunk. This celebratory activity sought to both recognise the vital role of carers whilst also seeking to build upon the existing relationships between carers and other services. Feedback was very positive, especially noting the wonderful catering provided by the Community Engagement Team.

10%

(1 IN 10)
AUSTRALIANS

Reported experiencing loneliness in April 2021, compared with 19% in October 2020.

“

X was always able and willing to go out of her way to support everything should I need help and X is good at what she does best for her clients at all times.

“

I'm so happy with what I learnt from COS, which helped to pull my daughter through. Help with Childcare, Legal Aid, Helping me to organise time for her day - sleeping, behaviour mngt plan.

“There is growing research and evidence to suggest that the COVID-19 pandemic has further impacted our ability to connect with others and that this can have a significant impact on our health and wellbeing.”

VIOLET, MS IRENE

Acting Assistant Director-General, Community Services,
Department of Communities, Housing and Digital Economy

The Community Engagement Service, through its Healthy Ageing Programs implemented daily check in chats with vulnerable service users as a response to increasing reports of social isolation. The team spent time checking in with everyone and ensuring that they had necessary supplies. These regular contacts were critical in promoting social connection and inclusion, even where physical access to services was limited.

The Family Day Care Service identified social isolation as an issue with Educators who are often alone at home while looking after children. This was particularly relevant where access to services such as the weekly playgroup and face to face visits were limited. In response, the My Place team recorded videos which included book readings, virtual playgroups and other activities which could be shared with Educators and children. The My Place team continue to explore the use of technology to increase social connection within the Service.

The Community Engagement Service was pleased to recommence Musical Morning Tea (MMT) in the latter part of 2020. MMT is open for all community members however it is a popular activity particularly for those in the community living with a disability. This event was particularly important to combat social isolation, where a large number of disability services were impacted by restrictions and people were not able to attend their regular activities. Participants were able to enjoy delicious meals, great music and quality time with friends.

Providing Domestic Violence Awareness and Support

During the Coronavirus pandemic, there has been a significant increase in domestic and family violence. Almost 1 in 10 Australian women in a relationship have reported experiencing domestic violence during the COVID-19 pandemic, with two-thirds indicating that the abuse either started or escalated during this time.

ICH has considerable experience in meeting the needs of families and individuals from all walks of life, including those affected by domestic violence. However, throughout the pandemic, the level of support required by families and individuals has significantly increased, particularly for those affected by, or at risk of domestic violence. A focus of this year has been strengthening the supports available for people affected by domestic violence.



Having fortnightly respite has helped with her well being to keep the siblings together. Primary carer regards respite carer as her “foster sister” to give the children a normal, loving stable home. Primary carer said that respite carer was very welcoming towards her when the fortnightly respite started.

Some Highlights from the Year

The Community Engagement Service partnered with other local organisations to hold the Inala Candlelit Circle in memory of those who have been affected and sadly lost their lives due to domestic and family violence. This was an important opportunity to reflect and remember as a community the devastating impact of domestic and family violence.

The Community Engagement team supported service users involved in domestic violence relationships. During lockdowns when service users were restricted to their homes and recognising that this was a period of higher risk for the service users, the Community Engagement team conducted discreet regular phone contact which sought to ensure their safety.

ICH was successful in obtaining funding from the Queensland Government through the ‘Responding to COVID-19 in the sexual, domestic and family violence sectors’ grants program. As a result ICH will be able to:

- Build the capacity of workers within the full FIS team and select OHC workers through attending a four day ‘Safe and Together’ training. This will assist team members to build their professional practice by responding in a more DV informed way. Included within this training was six case consults with the Safe and Together Institute to embed the learning outcomes.
- Facilitate two seven week, ‘Safe Space for Women’ group programs in the latter part of 2021. The aim of these programs is to build awareness and provide support for women who have experienced domestic violence. Given the high proportion of domestic violence cases within FIS, these groups would initially be targeted within the FIS Service and encourage broader community access at a later stage.
- Partner with Red Rose Foundation to develop a bespoke skills based training program for carers (including parents, foster and kinship carers and educators) which focuses on caring for children who have experienced domestic violence, supporting healing and reducing the likelihood of future generations of perpetrators.

With these new initiatives, ICH will deliver stronger and more targeted support to service users and the broader community. This multi-faceted approach will seek to break the cycle of domestic violence.

Providing Financial and Other Practical Support

In July 2020, unemployment peaked at 7.5%, the highest it’s been in over 20 years. By January 2021, 93% of jobs which were lost were recovered compared to pre-COVID-19 level. However, many people still experienced financial hardship resulting from fewer hours, ongoing financial commitments and the unprecedented demand in the housing market.

Financial hardship however was not confined to COVID-19, ICH also sought to support those who experienced hardship for other reasons, such as being released from immigration detention, ill health, family concerns and lack of resources.



Really helped with pretty much anything we needed. Food, beds, even helped getting our kids into swimming lessons.



Thanks to ICH for providing a professional and caring support service to us and all the carers in the ICH area.

Some Highlights from the Year

The Community Engagement Service partnered with other local organisations to fundraise for 50 refugees and asylum seekers who were being released from immigration detention at Kangaroo Point after nearly 8 years in detention.

At the time of their release, they had no income support, savings and employment or rental history. On top of the lasting physical and mental health impacts of their detention, they were also at risk of homelessness.

Through the fundraiser, over \$10 000 was raised and contributed to providing individual accommodation.

Community Engagement partnered with Merciful Servants to provide free individually packed Community Dinners which target people experiencing homelessness and other hardships. This provided an opportunity for people to enjoy a nutritious meal and spend time with other people from the community.

Throughout the year, FIS has supported multiple families by providing financial and other practical support which assists to:

- Build family attachments and provide assistance to purchase gifts and family outings
- Address individual needs such as assisting with mental health support
- Make the home a safe and child-friendly space by purchasing essential children's items and larger appliances

The focus of this assistance is to build the capacity of parents to provide a safe and caring home environment and to promote healthy relationships in the family unit.



Financial Report



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INALA COMMUNITY HOUSE

INDEPENDENT AUDITOR'S REPORT TO THE COMMITTEE

2021

I have audited the financial report of Inala Community House for the year ended 30 June 2021 as set out on the following pages. The committee is responsible for the financial report. I have conducted an independent audit of the financial report in order to express an opinion on it to the committee and members.

My audit has been conducted in accordance with Australian Auditing Standards to provide the financial report is free of material misstatement. My procedures included examination, on a test basis, of evidence supporting reasonable assurance as to whether the amounts and other disclosures in the financial report are accurate, and the evaluation of accounting principles and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements in Australia and statutory requirements so as to present a view which is consistent with my understanding of Inala Community House's financial position and results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

QUALIFICATION

As an audit procedure it was not practical to extend our examination of receipting procedures beyond ensuring monies receipted have been accounted for as shown in the books and records of the entity.

Expenses contain allowances for provisions in addition to actual costs that are necessary to meet funding requirements and provide contingencies for future repairs and improvements to property, other assets and the National Redress Scheme.

AUDIT OPINION

In my opinion, the financial report presents fairly in accordance with Accounting Standards, other mandatory professional reporting requirements in Australia and statutory requirements the financial position of Inala Community House as at 30th June 2021 and the results of its operations for the year then ended.


Jennifer Lowe CPA

Dated 5th October 2021

INALA COMMUNITY HOUSE

STATEMENT BY MEMBERS OF THE COMMITTEE

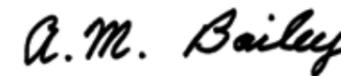
In the opinion of the committee the financial report:

1. Presents fairly the financial position of Inala Community House as at 30 June 2021 and its performance for the year ended on that date in accordance with Accounting Standards, other mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that Inala Community House will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



.....
President



.....
Treasurer

Dated 5th October 2021

Income & Expense Statement

Year Ending 30 June 2021

	2021	2020
INCOME		
Operational Funding	\$2,501,986	\$2,148,799
Interest	\$2,509	\$11,235
Fundraising Activities	\$3,455	\$1,660
Rent	\$76,438	\$91,723
Fees & Charges – Family Daycare	\$1,123,542	\$1,047,918
Subsidies & Sundry Income	\$268,211	\$365,179
TOTAL INCOME	\$3,976,141	\$3,666,514
EXPENSES		
Employee benefit expense	\$2,930,153	\$2,662,091
Remuneration of Auditor – Audit Services	\$2,800	\$2,700
WorkCover Costs	\$20,297	\$28,145
Service Related Costs	\$216,736	\$179,988
Institutional Costs	\$150,316	\$153,134
Property Related Costs	\$262,850	\$332,482
Other Expenses	\$47,352	\$33,543
TOTAL EXPENDITURE	\$3,630,504	\$3,392,083
SURPLUS/(DEFICIT) FROM ORDINARY ACTIVITIES	\$345,637	\$274,431
Accumulated Funds at the BEGINNING of the financial year	\$1,234,916	\$976,198
Surplus/(Deficit) for the year	\$345,637	\$274,431
Adj to Accum Funds ICH	-\$9,748	-\$15,713
Accumulated Funds at the END of the financial year	\$1,570,805	\$1,234,916

The accompanying notes form part of these financial statements

Financial Position Statement

Year Ending 30 June 2021

	Notes	2021	2020
CURRENT ASSETS			
Cash Assets	1	\$1,780,117	\$1,388,596
Investments	2	\$597,365	\$597,010
Accounts Receivable		\$165,313	\$124,486
Stock on hand (Smart Skills Resource Kit)		\$0	\$0
Other		\$30,952	\$31,974
		\$2,573,747	\$2,142,066
NON CURRENT ASSETS			
Property, Plant & Equipment	3	\$1,523,171	\$1,625,869
Other		\$0	\$0
		\$1,523,171	\$1,625,869
TOTAL ASSETS		\$4,096,918	\$3,767,935
CURRENT LIABILITIES			
Payables	4	\$300,426	\$336,758
Provisions	5	\$1,269,765	\$1,224,341
		\$1,570,191	\$1,561,099
NON CURRENT LIABILITIES			
Provisions	6	\$289,751	\$270,245
Interest Bearing Liabilities (Mortgages)	7	\$58,217	\$93,721
		\$347,968	\$363,966
TOTAL LIABILITIES		\$1,918,159	\$1,925,065
NET ASSETS		\$2,178,759	\$1,842,870
MEMBERS FUNDS			
Reserves	8	\$607,954	\$607,954
Reserve – Property Revaluation 4.09		\$0	\$0
Accumulated Surplus		\$1,570,805	\$1,234,916
TOTAL MEMBERS FUNDS		\$2,178,759	\$1,842,870

The accompanying notes form part of these financial statements

Statement of Notes

Year Ending 30 June 2021

	2021	2020
Note 1 – Cash Assets values		
Cash at Bank – working accounts	\$1,780,117	\$1,388,596
Petty Cash	\$0	\$0
	\$1,780,117	\$1,388,596
Note 2 – Investments		
Term Deposits	\$597,365	\$597,011
	\$597,365	\$597,011
Note 3 – Property, Plant & Equipment		
Property, Plant & Equipment	\$2,631,707	\$2,753,453
Less: Accumulated Depreciation	-\$1,108,536	-\$1,127,584
	\$1,523,171	\$1,625,869
Note 4 – Payables		
Other Creditors	\$300,442	\$336,859
Group Tax Clearing Account	\$0	\$0
GST Clearing	-\$16	-\$101
	\$300,426	\$336,758
Note 5 – Provisions (Current)		
Provision for Holiday Pay	\$282,878	\$218,967
Provision – Others	\$986,887	\$1,005,374
	\$1,269,765	\$1,224,341
Note 6 – Provisions (Non Current)		
National Redress Scheme	\$125,000	\$125,000
Long Service Leave	\$164,751	\$145,245
	\$289,751	\$270,245

The accompanying notes form part of these financial statements

Statement of Notes

Year Ending 30 June 2021

	2021	2020
Note 7 – Interest Bearing Liabilities		
Current		
Bank Loan	\$0	\$0
Other	\$0	\$0
	\$0	\$0
Non-Current		
Bank Loan	\$58,217	\$93,271
Other	\$0	\$0
	\$58,217	\$93,271
<i>The bank loan is secured by a mortgage over the property owned at Alice Street and Teal Street</i>		
Note 8 – Reserves		
Operational Reserve	\$120,575	\$120,575
New Program Reserve	\$55,000	\$55,000
Equipment Reserve	\$29,000	\$29,000
Loss of Funding Reserve	\$107,200	\$107,200
Building Improvement Reserve	\$161,056	\$161,056
General	\$135,123	\$135,123
	\$607,954	\$607,954

The accompanying notes form part of these financial statements

Memorials



Inala Community House was saddened to hear of the passing of Irene Clarke who was a valued member of ICH, serving on the Board of Directors since 2003 and was a longstanding participant at our healthy ageing programs at Skylarkers and Acacia.

ICH would like to convey our sincere gratitude for Irene's dedication and her years of service. Her support helped to enrich the lives of many individuals over the years and has helped to shape ICH and the services delivered to the community. Her legacy will not be forgotten.



It was also with sadness that ICH heard of the passing of Reverend Brian Whitlock. Reverend Whitlock was one of the co-founders of Inala Community House. His legacy lives on and our team endeavours to continue the great work he started more than 50 years ago to benefit Inala.

Acknowledgements

ICH gratefully recognises the contributions and partnerships with a number of people, organisations and government agencies.

We would like to extend our sincere gratitude to all people involved in supporting the work of ICH. Listed below are a few notable mentions.



Red Rose Foundation for partnering with us to create training materials for carers of children who have witnessed or experienced violence within their families.



Good360 who have facilitated the donation of necessary supplies and gifts for our service users.



Commonwealth Bank of Australia for their generous cash donations which were used to support events and activities for service users.



Golding for the generous donation of laptops for service users to support them in achieving their goals, whether they be related to education, employment, etc.



Heritage Bank for their generous donation towards our Community Support program received by Haley Kiata.



Hands of Hope for gifting us hampers and usable items for families in need.

Our Local, State and Federal members for their ongoing support.

Our funding bodies for their ongoing commitment to support the implementation of funded programs.



Contact Us

☎ (07) 3372 1711

✉ Reception@ich.org.au

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➔ www.ich.org.au

f www.facebook.com/ICHAustralia

📷 inala Community House