



Community Settlement Service

.....
Providing Support & Promoting
Independence Through
Settlement Support
.....

MONDAY – FRIDAY

20 Skylark Street, Inala 4077, QLD

Office Opening Hours: 9am-4pm

Phone Support: 8.30am-5pm

☎ 07 3372 1711

@ Reception@ich.org.au

🌐 www.ich.org.au

f InalaCommunityHouse



Our Community Settlement Service

(CSS) program provides free settlement support to eligible visa holders from refugee and migrant backgrounds. Managed by Inala Community House, our CSS program delivers services which aim to assist clients in becoming more self-reliant and independent.

Are You Eligible To Receive Help?

Our program is available for clients who exhibit high settlement needs based on pre-arrival experiences, including:

- Holders of refugee visas and humanitarian entrant visas
- Humanitarian entrants, Refugees or Migrants who have settled within 6 months – 5 years
- Migrants demonstrating limited or no English skills and are illiterate in your own native language
- Family Stream migrants with low-level English proficiency who are experiencing difficulty settling in Australia

What Support And Services Does CSS Offer?

CSS provides support by assisting individuals and families with settlement advice and services, providing information about Australian culture and lifestyle, and helps to strengthen your networks in the local community.

CSS offers assistance for ethno-specific communities by organising social and cultural events, activities and programs.

We support youths by offering casework services which includes individual settlement assessment and community development programs.

How Clients Are Connected To CSS

- Referrals from Humanitarian Settlement Services (HSS) within six months of arriving in Australia
- Mainstream services working with newly arrived migrants
- Community groups and organisations
- Self-referrals
- Walk-in enquiries